

MONTANA DIVISION OF BANKING & FINANCIAL INSTITUTIONS

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POST-EXAMINATION SURVEY

PRE-EXAMINATION	Unknown	Poor	Fair	Good	Excellent
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The lead time was sufficient to gather the information requested prior to the onsite examination.

The pre-examination requests were reasonable.

The pre-examination requests made the examination more efficient.

Is there anything we should know to improve key parts of the First Day Letter and related process?

Is there anything we should know to improve key parts of the file transfer process?

Is there anything we should know to improve the offsite examination portion of the process?

EXAMINATION PROCESS	Unknown	Poor	Fair	Good	Excellent
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The examination was completed in a reasonable amount of time.

All major examination findings were discussed prior to the close of the examination.

Examination findings and concerns were well supported.

Senior management was given an opportunity to respond to the examiners' findings and concerns.

The examination was conducted in a fair and objective manner.

Are there any changes we should consider to improve the efficiency and effectiveness of the examination process?

If you had an IT exam during this examination, how was the process?

What could we do to improve the IT exam?

EXAMINERS	Unknown	Poor	Fair	Good	Excellent
The examiners were knowledgeable about your institution.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The examiners had a thorough knowledge of safety, soundness and regulatory issues.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The examiners communicated effectively with your staff and management.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Examiners focused on relevant issues that affect your institution.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The examiners acted in a professional manner.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

During the closing and exit meeting, was communication appropriate and the level of detail sufficient?

COMMENTS

Is there any other feedback you would like to share?

Your Name and Institution (optional): _____